



SENIOR PROPERTY MANAGER  
**LAURA O'DELL** CPM®  
(208) 947.0807 | laura@tokcommercial.com

COMMERCIAL

### EXPERIENCE

Laura joined TOK Commercial's Property Management team in 2013. Laura is an organized, efficient professional who oversees each property in her portfolio with keen attention to detail and a focus on each client's best interests. In 2014, Laura's hard work and dedication was recognized with TOK Commercial's Outstanding Service award, given to only one employee each year. In 2020, Laura's commitment to excellence was again recognized, when she received TOK's "Property Manager of the Year" award.

Laura manages a portfolio of nearly 645,000 square feet. Her current portfolio consists of retail, office and industrial buildings located in North Idaho, Eastern Idaho and Southern Idaho. Included in her portfolio is Mountain View Business Center, Columbia Business Park and 11801 Executive Drive.

Laura offers her clients expertise in a diverse collection of management activities including tenant relations, vendor management, lease compliance, and contract negotiation. She expertly addresses issues involving property maintenance and repairs, tenant communication and budget preparation. Laura's commitment to the well being of her clients properties informs her every decision and ensures that the properties in her portfolio are very well taken care of.

### EDUCATION & PROFESSIONAL ACTIVITIES

Laura graduated from Boise State University with a Bachelor of Science degree in 2007.

Laura holds the highly regarded Certified Property Manager (CPM®) designation from the Institute of Real Estate Management (IREM) and participates in the Idaho Chapter of IREM as well as the Building Owners and Managers Association (BOMA).

Laura also holds a Real Estate license for Washington state.

### FAMILY, HOBBIES & INTERESTS

Laura and her husband JJ are lifelong Idaho residents and reside in Coeur d'Alene. They have two sons, Finley and Stokely. As a family they enjoy camping, being outdoors and taking weekend road trips.

