



# LAURA O'DELL, CPM® COMMERCIAL PROPERTY MANAGER



**LAURA O'DELL**

**CONTACT  
INFORMATION:**

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**EXPERIENCE:**

Laura joined TOK Commercial's Property Management team in 2013. Laura is an organized, efficient professional who oversees each property in her portfolio with keen attention to detail and a focus on each client's best interests. In 2014, Laura's hard work and dedication was recognized with TOK Commercial's Outstanding Service award, given to only one employee each year. In 2020, Laura's commitment to excellence was again recognized, when she received TOK's "Property Manager of the Year" award.

Laura manages a portfolio of over 400,000 square feet. Her current portfolio consists of retail, office and industrial buildings across Idaho, from Boise to Post Falls and Coeur d'Alene. Included in her portfolio is Mountain View Business Center, Columbia Business Park and 11801 Executive Drive.

Laura offers her clients expertise in a diverse collection of management activities including tenant relations, vendor management, lease compliance, and contract negotiation. She expertly addresses issues involving property maintenance and repairs, tenant communication and budget preparation. Laura's commitment to the well being of her clients properties informs her every decision and ensures that the properties in her portfolio are very well taken care of.

**PROFESSIONAL & COMMUNITY ACTIVITIES:**

Laura graduated from Boise State University with a Bachelor of Science in 2007.

Laura holds the highly regarded Certified Property Manager (CPM®) designation from the Institute of Real Estate Management (IREM) and participates in the Idaho Chapter of IREM as well as the Building Owners and Managers Association (BOMA).

**FAMILY, HOBBIES AND INTERESTS:**

Laura and her husband JJ are lifelong Idaho residents. They have two sons, Finley and Stokely. As a family they enjoy camping, being outdoors and taking weekend road trips.